

MEMORANDUM

TO: The Members of the HSAWCF
FROM: Mary Penz, HSAWCF Administrator
DATE: February 15, 2019

SUBJECT: **NEWS AND UPDATES FROM HSAWCF**

THE HSAWCF DISTRIBUTES \$1.8 MILLION BACK TO MEMBERS

It has been another successful year for members of the Human Service Association Workers Compensation Fund. This year eligible member agencies will once again benefit from the HSAWCF dividend distribution program. This 2018 dividend distribution authorized by the State of Michigan brings the HSAWCF cumulative dividends issued to members to over \$34 million since the Fund's inception.

Distributions like this stem from the dedicated work and commitment provided by the Board of Trustee members. The professional guidance and leadership provided by these individuals help to insure that HSAWCF member organizations continue to have a long-term cost-effective program. With a track record of returning over 36% of premium, reducing claim costs, and providing effective loss control programs, the HSAWCF continues to meet the needs of its members so they in turn can meet the needs of the community.

The dividend distribution checks are scheduled to go out by the end of February 2019.

ANNUAL PAYROLL AUDITS

This is the time of year when our annual payroll audits are once again under way. I would like to thank our members for their hard work in preparing the information necessary and complying with The Aprise Group in such a timely manner. We understand that there may have been scheduling issues due to the most recent weather conditions, but we kindly ask that you make every effort to have the audits completed as soon as possible. Please remember that any questions or concerns must be brought to my attention by May 1, 2019. No adjustments will be made to the audit findings after May 10, 2019.

YORK RISK SERVICES

Staff Changes

As many of you are aware during the past several months there have been staffing changes at the offices of our TPA, YORK Risk Services. The changes have occurred in the claims department relative to the claims specialists that handle the HSAWCF account. We have been working diligently with YORK Risk management to pull together a team of professionals that we feel will best serve the members of the HSAWCF. We are pleased to announce that **Michelle Graham** and **Lisa Crowell** have been assigned to the HSAWCF as our Claims Examiners. They are qualified, experienced and professional and we are happy to have them with the Fund.

(Please see the updated YORK Roster for contact information)

Claim System Changes

Over the next few weeks YORK Risk Services will be making changes to their claims management systems. They will be transitioning the claim data from YORK's IVOS system to the new RMIS system, FOCUS. The change will enable greater efficiency in claim handling and reporting. The new system will allow for improved user access, claim reporting and online claim filing. You will continue to receive your loss run summaries with the same information, they will just look a little different. We will provide more details and information as it gets closer to the transfer date.

Education and Training – Web Links

Please see the attached listing of 2019 webinar sessions provided by YORK Risk Services.

Just follow the instructions for the links to sign up to register for a session.

In addition, our website member portal offers other training videos, toolkits and other materials that you will find useful in managing your workers compensation program. These are provided to the HSAWCF by our Excess Carrier Midwest Employers Casualty.

Let me know if there are any other webinar sessions or training tools that you are interested in for your organization. We can arrange for webinar training with archived sessions or onsite training for our member agencies.

As always, if you have any questions regarding your workers compensation coverage, please let me know. Contact Mary Penz, Fund Administrator at 586 416-8950 or marypenz@hsawcf.com

