

MEMORANDUM

TO: The Members of the HSAWCF
FROM: Mary Penz, HSAWCF Administrator
DATE: February 3, 2020
SUBJECT: **NEWS AND UPDATES FROM HSAWCF**

NEW TPA - COMPREHENSIVE RISK SERVICES – CRS

We are pleased to announce that the transition process to our new Third Party Administrator CRS is moving along smoothly. The claim information/detail has been transferred to CRS and your claims are now being serviced by Jessica Hidalgo, jhidalgo@crsmi.com and Michael Schwanz mschwanz@crsmi.com of CRS. The new claim system that is utilized by CRS is called ORIGAMI RISK and it is one of the leading claim management information systems in the nation. This system allows for more user-friendly options for our members and includes electronic claim filing along with the ability to upload support documentation, videos and photos to the system. So far, we have received positive feedback from our members as to these reporting capabilities and improvements to the new HSAWCF system. Please refer to the attached Claims Kit that will be useful for your organization when filing a new claim. The Claim Kit includes a Service Team Directory, Claim Reporting Link, Reporting A Claim Information and Instructions. **Please make sure you share this attachment with your claims staff involved in the claim filing process for your organization. Feel free to pin this to your desk top for easy reference to information on the claim filing system. Please make sure all claims are now filed with CRS.**

In addition, CRS offers assistance with OSHA Reporting. This is a timely and cumbersome task for employers and CRS can help streamline this process for you. If you need assistance with this please let us know. You may contact Frank Schmidt at fschmidt@crsmi.com

In continuing with the transition process, CRS will continue to provide loss detail reports to our members. Please let us know if you would like to have them sent to you on a monthly, quarterly or annual basis. Each member's needs and requirements differ, so it does help if you let us know what your agency requires. If you do not have a preference or do not respond we will send them out to you on an annual basis.

THE HSAWCF 2020 DIVIDED DISTRIBUTION - \$2.0 MILLION

It has been another successful year for members of the Human Service Association Workers Compensation Fund. This year eligible member agencies will once again benefit from the HSAWCF dividend distribution program. This 2019 dividend distribution authorized by the State of Michigan brings the HSAWCF cumulative dividends issued to members to over \$36 million since the Fund's inception.

Distributions like these arise from the dedicated work and commitment provided by the Board of Trustee members. The professional guidance and leadership provided by these individuals help to insure that HSAWCF member organizations continue to have a long-term cost-effective program. With a track record of returning over 36% of premium,

reducing claim costs, and providing effective loss control programs, the HSAWCF continues to meet the needs of its members so they in turn can meet the needs of the community.

The dividend distribution checks are scheduled to go out by the end of February 2020.

ANNUAL PAYROLL AUDITS

This is the time of year when our annual payroll audits are once again under way. I would like to thank our members for their hard work in preparing the information necessary and complying with **The Aprise Group** in such a timely manner. We understand that there may be scheduling issues but we kindly ask that you make every effort to have the audits completed as soon as possible. Please make sure that the Independent Contractor Statements are completed and turned in at the time of audit. This helps speed up the process in completing the payroll audits in a timely manner. (Please see the attached)

Also note that any questions or concerns must be brought to my attention by May 1, 2020. No adjustments will be made to the audit findings after May 8, 2020.

As always please let me know if you have any questions, I can be reached at marypenz@hsawcf.com